

# 2024

## ANNUAL REPORT



**NAFI** | CT · NY · RI





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# A Message from Andy Quinn and Lynn Bishop



Dear NAFI CT | NY | RI Community,

As we reflect on the past year, our entire Board of Directors and Executive Team extends our sincere gratitude to every member of our community, including staff, volunteers, donors, and partners. Your unwavering dedication and belief in our mission have been instrumental in creating a positive impact. Together, we are shaping a future where everyone can live free from stigma and reach their full potential within our greater community.

The organization has grown into a stronger, more connected community that empowers the success of our clients. Even with changes in funding sources and their priorities, NAFI CT | NY | RI has continued to evolve to deliver on its mission.

**The Power of Community:** Our strength lies in the unity and collaboration across Connecticut, New York, and Rhode Island. In the five years since NAFI Connecticut and Rhode Island joined forces with New York to form the Tri-State Alliance, this strength has only grown. Together, we impact the lives of over 1,500 children, adults, and families annually. Our collaborative approach allows us to share resources, expertise, and best practices, ensuring that our communities receive comprehensive and effective support.

**Internal Initiatives & Stigma-Free Environment:** Our commitment to fostering a culture of understanding and acceptance is evident through our internal programs. The team's planning and everyone's participation solidifies this culture and has made significant strides in raising awareness and promoting inclusivity.

**People Can Change & Empowering Success:** In the face of adversity, we have witnessed remarkable transformations. Through dedicated efforts, both our staff and those we serve have overcome obstacles, showcasing the incredible resilience of the human spirit. We believe that with a supportive environment, tools, and opportunities, all individuals can become positive, proactive community members. Our programs are designed to provide the necessary support and resources for individuals to thrive. We've witnessed countless success stories, reinforcing our conviction that empowerment is a catalyst for positive change.

**Looking Forward:** Our commitment to these principles remains unwavering as we work toward creating a stigma-free environment and empowering individuals to become positive, proactive community members. To achieve our vision, we must continue to challenge societal norms, advocate for change, and foster a culture of compassion.

With great pride and optimism, we share our progress and aspirations.

With gratitude,

Andy Quinn, Board President

Lynn Bishop, Executive Director

# Our Locations and Programs

## Connecticut

### Hartford County

- **Corporate Office:** Training & Consultation
- **Multisystemic Therapy for Emerging Adults (MST-EA):** Behavioral Health & Wellness
- **Multisystemic Therapy for Youth with Problem Sexual Behavior (MST-PSB):** Family Strengthening
- **Corbin House:** Group Homes & Residential Services
- **Adolescent Sexual Behavior Treatment & Education Program:** Family Strengthening
- **All Access Hartford:** Youth Development and Family Strengthening

### Middlesex County

- **Multisystemic Therapy for Youth with Problem Sexual Behavior (MST-PSB):** Family Strengthening
- **Adolescent Sexual Behavior Treatment & Education Program:** Family Strengthening

### Tolland County

- **Adolescent Sexual Behavior Treatment & Education Program:** Family Strengthening
- **Linking Youth to Natural Communities (LYNC):** Youth Development and Family Strengthening

### New London County:

- **Adolescent Sexual Behavior Treatment & Education Program:** Family Strengthening

### Windham County:

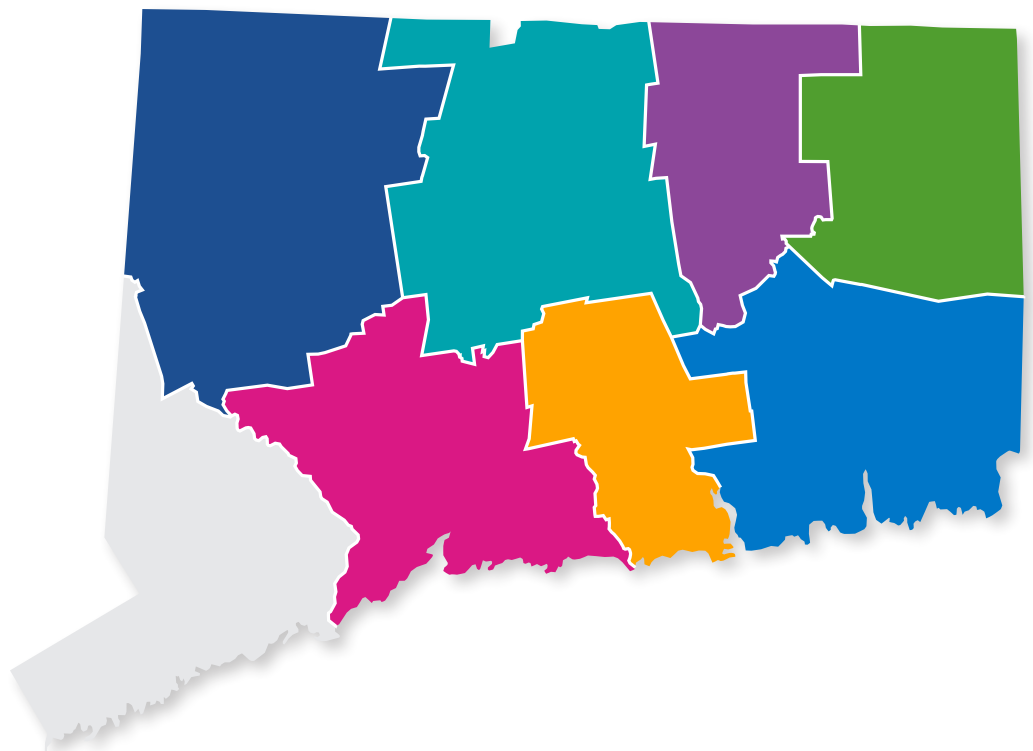
- **Multisystemic Therapy for Problem Sexual Behavior (MST-PSB):** Family Strengthening
- **Adolescent Sexual Behavior Treatment & Education Program:** Family Strengthening
- **Linking Youth to Natural Communities (LYNC):** Youth Development and Family Strengthening
- **Outpatient Behavioral Health & Wellness Center:** Behavioral Health & Wellness
- **Family Based Recovery:** Family Strengthening
- **Parent Child Interaction Therapy:** Family Strengthening
- **Youth Promise Career Pathways:** Youth Development
- **Victims Assistance Project:** Behavioral Health & Wellness

### Litchfield County:

- **Thomaston Home:** Developmental Services
- **Touchstone Program for Unaccompanied Children:** Group Homes & Residential Services

### New Haven County:

- **Corey Road Home:** Developmental Services
- **Individual Supports:** Developmental Services
- **Pierpont Home:** Developmental Services
- **Milton Avenue Home:** Developmental Services
- **Tress Road Group Home:** Group Homes & Residential Services





# Our Locations and Programs

## Rhode Island

### Providence County:

- **Lincoln House:** Adult Services
- **Ridge Street:** Group Homes & Residential Services
- **Foster RI:** Foster Care
- **Multisystemic Therapy for Youth with Problem Sexual Behaviors (MST-PSB):** Family Strengthening
- **Parenting with Love and Limits (PLL):** Family Strengthening
- **Brief Strategic Family Therapy (BSFT):** Family Strengthening
- **Functional Family Therapy – Therapeutic Case Management (FFT-TCM):** Family Strengthening
- **Rapid Crisis Stabilization:** Behavioral Health & Wellness
- **Enhanced Outpatient Services:** Behavioral Health & Wellness

### Bristol County:

- **Main Street Semi-Independent Living:** Group Homes & Residential Services
- **Foster RI:** Foster Care
- **Multisystemic Therapy for Youth with Problem Sexual Behaviors (MST-PSB):** Family Strengthening
- **Parenting with Love and Limits (PLL):** Family Strengthening
- **Brief Strategic Family Therapy (BSFT):** Family Strengthening
- **Functional Family Therapy – Therapeutic Case Management (FFT-TCM):** Family Strengthening
- **Rapid Crisis Stabilization:** Behavioral Health & Wellness
- **Enhanced Outpatient Services:** Behavioral Health & Wellness

### Kent County

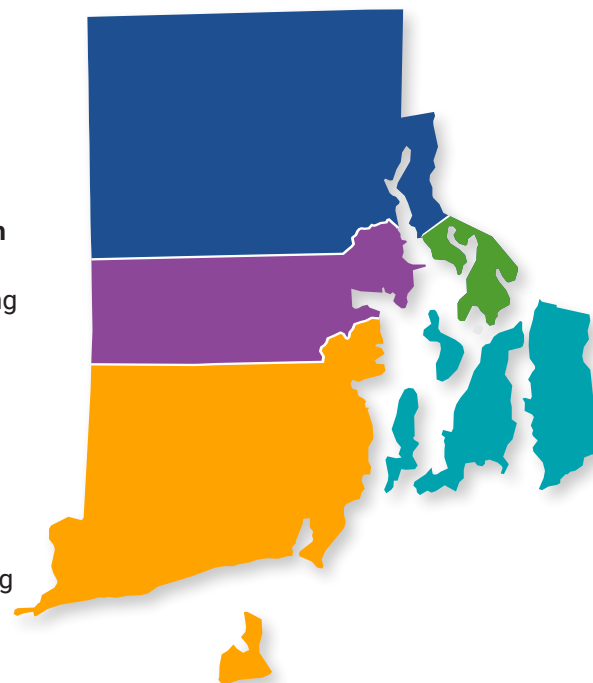
- **Regional Office:** Training & Consultation
- **Oakland Beach:** Group Homes & Residential Services
- **Foster RI:** Foster Care
- **Multisystemic Therapy for Youth with Problem Sexual Behaviors (MST-PSB):** Family Strengthening
- **Parenting with Love and Limits (PLL):** Family Strengthening
- **Brief Strategic Family Therapy (BSFT):** Family Strengthening
- **Functional Family Therapy – Therapeutic Case Management (FFT-TCM):** Family Strengthening
- **Rapid Crisis Stabilization:** Behavioral Health & Wellness
- **Enhanced Outpatient Services:** Behavioral Health & Wellness

### Washington County

- **Foster RI:** Foster Care
- **Multisystemic Therapy for Youth with Problem Sexual Behaviors (MST-PSB):** Family Strengthening
- **Parenting with Love and Limits (PLL):** Family Strengthening
- **Brief Strategic Family Therapy (BSFT):** Family Strengthening
- **Functional Family Therapy – Therapeutic Case Management (FFT-TCM):** Family Strengthening
- **Rapid Crisis Stabilization:** Behavioral Health & Wellness
- **Enhanced Outpatient Services:** Behavioral Health & Wellness

### Newport County

- **Foster RI:** Foster Care
- **Multisystemic Therapy for Youth with Problem Sexual Behaviors (MST-PSB):** Family Strengthening
- **Parenting with Love and Limits (PLL):** Family Strengthening
- **Brief Strategic Family Therapy (BSFT):** Family Strengthening
- **Functional Family Therapy – Therapeutic Case Management (FFT-TCM):** Family Strengthening
- **Rapid Crisis Stabilization:** Behavioral Health & Wellness
- **Enhanced Outpatient Services:** Behavioral Health & Wellness





# Our Locations and Programs



## New York

### Westchester County

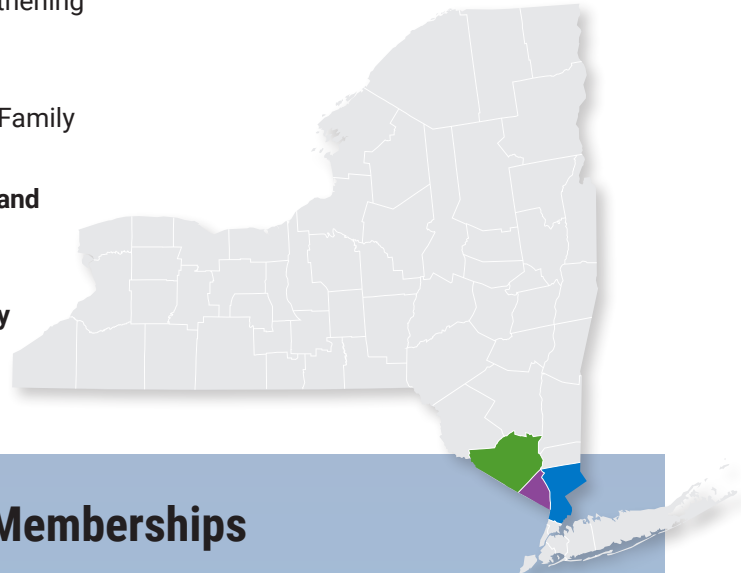
- **Family Wraparound:** Family Strengthening
- **Parenting with Love and Limits (PLL):** Family Strengthening

### Orange County

- **Family Wraparound:** Family Strengthening
- **Parenting with Love and Limits (PLL):** Family Strengthening
- **Brief Strategic Family Therapy (BSFT):** Behavioral Health & Wellness

### Rockland County

- **Brief Strategic Family Therapy (BSFT):** Behavioral Health & Wellness



## Affiliations/Memberships

- NAFI/NFI
- Children's Welfare League of America
- Children's League of Connecticut
- CT Community Nonprofit Alliance
- Family Focused Treatment Association
- Rhode Island Coalition for Children and Families
- The Council of Family and Child Care Agencies

## Accrediting Bodies and Licensures

- Council on Accreditation
- All Children All Families
- CT Department of Children and Families
- CT Court Support Services Division
- CT Department of Developmental Services
- RI Department of Behavioral Healthcare, Developmental Disabilities and Hospitals
- RI Department of Children Youth and Families
- Westchester County Department of Social Services
- Orange County Department of Social Services
- Rockland County Department of Social Services
- U.S. Administration for Children and Families



# By the Numbers

## Outcomes

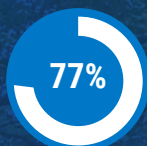
### Foster Care



of youth remained in their original foster home



improved overall functioning between intake and discharge



reduction in problematic behaviors



of youth regularly attended an educational program on a daily basis



of clients were engaged in a last one meaningful, prosocial activity



of clients experienced no new arrests during the service period

### Family Strengthening & Youth Development



of youth remained at home upon discharge



of youth were successfully engaged in school or a vocational activity upon discharge



of youth reported an increased understanding of healthy sexual behavior



of clients reported they had safe and stable housing upon discharge



increase in school attendance



of clients experienced success in an educational and/or vocational program

### Group Homes & Residential Care

### Developmental Services



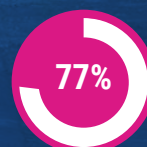
decrease in psychiatric hospitalization



of clients participated in healthy living activities



of clients continued residing in the most independent setting appropriate



of clients sustained progress in their employment/vocational plan



of clients increased their daily independent living skills

### Number of People Served

	CT	NY	RI
# Served	535	183	742
Intakes	332	127	508
Discharges	386	84	539

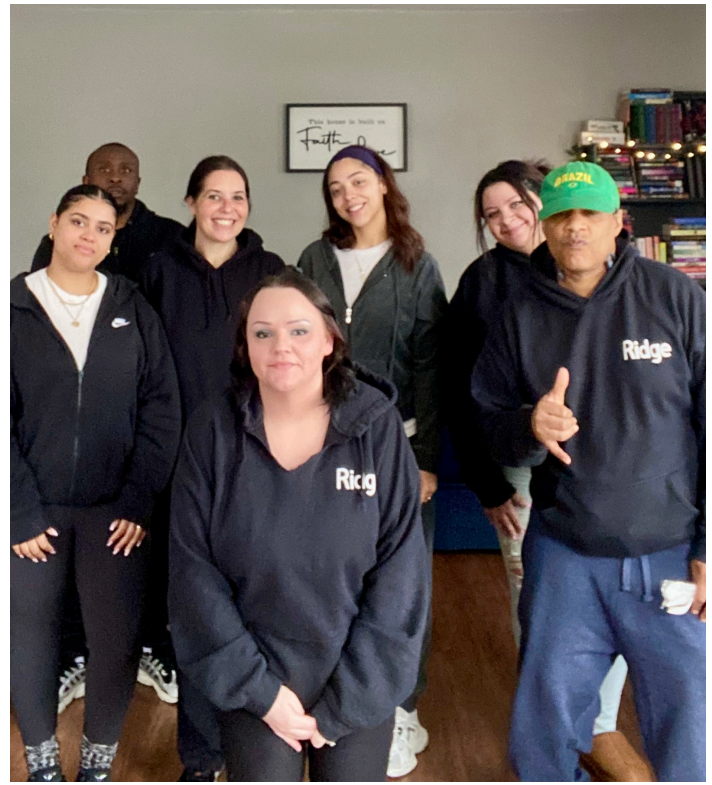
### Financial Summary – Total Revenue

FY24	\$26,393,795
FY23	\$25,857,000
FY22	\$24,650,962

Number of Employees: 302



# Stories of Resilience



## Beyond the Crisis: Compassionate Care That Makes a Difference

When NAFI's new Rapid Crisis Stabilization (RCS) program received a referral for a transmale adolescent struggling with repeated hospitalizations due to active suicidal thoughts, his family and hospital staff were at a loss. They desperately wanted to find a way to support him that could finally break the exhausting cycle and bring him peace and stability at home.

RCS is designed exactly for moments like this. It provides intensive, family-centered support for young people facing emotional crises, helping them transition safely from hospital back to home, or preventing hospitalization altogether. A compassionate team, including a clinician and behavioral specialist, works hand-in-hand with families to build a personalized plan that focuses on safety, connection, and healing.

When our RCS clinician team was assigned, the clinician reached out warmly to schedule their first meeting. But before they could connect, the client was hospitalized again. Recognizing how crucial it was to engage early, she visited him in the hospital, not just to assess, but to be present, to listen, and to offer a human connection in a time that often

feels isolating. Together, they talked openly about what might be fueling the hospitalizations and gently unpacked his fears and ambivalence about going home.

After discharge, with the support of the RCS team, he has remained at home except for medical hospital stays. What touched us most was when he shared that our team was the first to truly make him feel heard and understood, a feeling that brought him a new sense of safety. Through therapy, he's been able to challenge the harsh automatic negative thoughts that once dominated his mind, slowly rebuilding his confidence and self-worth.

Even more, the work we've done with his caregiver has helped them reconnect, creating a stronger, more supportive bond that plays a vital role in keeping him grounded and hopeful at home.

This story isn't just about preventing hospitalization, it's about restoring hope, dignity, and connection. It's a reminder that when young people are met with empathy and personalized care, healing becomes possible.



# Stories of Resilience

## From Quiet Beginnings to Confident Steps: Isiah's Story

When Isiah arrived at Main Street, he brought with him more than just a suitcase – he brought determination, quiet focus, and the desire to create something better for himself. From the start, staff could see he was ready to do the work. Over the next eight months, Isiah would not only hit milestone after milestone but also grow into a young man with purpose, pride, and a clear vision for the future.

Main Street is one of NAFI semi-independent living programs, designed for young men ages 16 to 21 who are preparing to transition into adulthood. The program helps youth build practical life skills, finish school, maintain employment, and learn how to live on their own with support that gradually shifts as they gain confidence and competence. The goal is simple but powerful: to equip each young person with the tools and belief they need to succeed independently.

For Isiah, that journey started with education. He committed himself fully to completing his GED classes and he succeeded! He balanced two part-time jobs while doing it, showing maturity, grit, and an incredible work ethic. And as his savings account grew, so did his confidence.

Midway through his time in the program, Isiah took another big step forward. He moved into his own apartment through Main Street's supported housing phase. For him, this wasn't just a change in address. It was a major milestone of independence. Around the same time, he earned his driving permit and began the often-complicated process of applying to college. He completed his FAFSA and submitted applications to several schools. He's now waiting to hear back from his top choice, an automotive training program that aligns with his passion for hands-on skilled work.

While the achievements on paper are impressive, it's Isiah's personal growth that stands out most. He began his journey with a quiet presence, respectful but hesitant to reach out. Over time, he grew more comfortable asking for support, joining in community activities, and sharing his insights with others. Today, he's a valued member of the Main Street community and a role model for new residents starting their own journeys.

Isiah's transformation is a powerful reminder of what young people can accomplish when they have a stable foundation and a supportive team walking beside them. His story reflects not only his own strength and resilience but also the heart of what Main Street stands for – helping young adults build meaningful, independent lives through each milestone, each lesson, and each breakthrough along the way.





# Stories of Resilience



## Building Community, One Connection at a Time:

### NAFI NY's Year of Growth and Engagement

2023 was a year of momentum and meaningful connection for NAFI New York. Under the leadership of newly appointed Regional Director Delilah Lopez, the region launched an intentional effort to build its presence, strengthen its partnerships, and make the NAFI name known throughout the communities it serves.

Early in the year, the team set a bold goal: to grow NAFI NY's visibility and credibility by building relationships and sharing their story. Since then, staff have been out "in the field" attending career fairs, hosting networking events, participating in local celebrations, and forging new connections with community providers. These activities are more than outreach; they are the foundation of a growing network of trust, collaboration, and shared purpose.

This spirit of connection was especially visible at two standout events that exemplified the region's commitment to community engagement.

In October, the Orange County team joined in a beloved local tradition: the annual Halloween parade hosted by a nearby daycare. Children dressed in costume made their way through local offices, trick-or-treating and bringing joy

to everyone they encountered. NAFI NY welcomed them with a festive candy table and open arms. The event was filled with laughter, gratitude, and meaningful moments with local families, teachers, and neighbors. The Orange County team is excited to make it a new tradition.

Then, as winter set in, the team came together for another special initiative: the first-ever NAFI NY Thrift Shop Event. This cold-weather community fundraiser offered pre-loved clothing, accessories, and unique goods just in time for the season, helping neighbors find affordable treasures while supporting a meaningful cause. Every purchase helped fund essential services and resources for those in need. The event was a true team effort, powered by generous donations and the energy of staff, shoppers, and the growing NAFI NY Spirit Community. It was a heartwarming example of how creativity and compassion can come together to make a real impact.

Both events, while different in tone and structure, reflect the same core truth: NAFI NY is here, it's growing, and it's deeply invested in the community. With each event, handshake, and shared moment, the region is not only expanding its footprint but also cultivating a spirit of belonging and trust.

# Stories of Resilience

## Opening Doors to Support: NAFI CT Launches New Community Liaison Program

This year, NAFI Connecticut took an exciting step toward making services even more accessible, thanks to a \$100,000 grant from the Hartford Foundation for Public Giving. With this funding, we launched the pilot All Access Hartford Program, a thoughtful, person-centered initiative designed to connect families and youth to essential resources in a way that feels personal, responsive, and local.

The idea behind the program is simple but powerful: when someone needs help, they shouldn't have to navigate a maze of systems alone. The program's Community Liaison serves as a trusted guide, meeting individuals where they are, listening to what's really needed, and connecting them to the supports that can make a real difference. Whether it's housing assistance, food access, clothing, education supports, or referrals to community programs, the goal is always the same: to help people stabilize, feel seen, and move forward.

Already, the pilot is making an impact:

- Our Community Liaison has built meaningful connections with grassroots organizations, schools, and local nonprofits, weaving together a stronger, more responsive network of support for the youth and families we serve.
- They've helped us expand our reach by identifying new partners and collaborating on creative solutions to meet the holistic needs of our clients, from housing and food security to education and enrichment opportunities.
- When families face tough decisions or unexpected hurdles, the Community Liaison is there, offering a warm handoff to trusted resources, advocating behind the scenes, or simply showing up as a steady, compassionate presence.

This work reflects the heart of NAFI CT's mission: to build trust, provide compassionate support, and create meaningful connections that last beyond a single crisis. It also reflects the belief that community-based care works best when it's built on relationships, not just referrals.

We're deeply grateful to the Hartford Foundation for their partnership in helping us bring this vision to life. As we continue to learn from the pilot, we look forward to expanding this model and ensuring that more families can access help not just when they need it, but in a way that truly works for them.

## Where Mission Meets Meaningful Work: NAFI Connecticut, Inc. Named a 2025 Top Workplace USA

For the second consecutive year, NAFI CT-NY-RI has been recognized as a Top Workplace USA, an honor that reflects the passion, purpose, and people behind our mission. This national recognition isn't just a badge of pride, it's a testament to the culture we've built together across Connecticut, Rhode Island, and New York.

Unlike many awards, Top Workplace honors are based entirely on employee feedback. Through a confidential survey administered by Energage, staff shared honest insight into their day-to-day experiences, what inspires them, where they feel supported, and why they choose to grow their careers here. That feedback sent a powerful message: across all three states, NAFI employees feel connected to their work, trusted by their teams, and proud of what they accomplish together.

Being named a Top Workplace reaffirms something we've always believed: when you care for your people, they're empowered to do extraordinary things. Our staff bring

not only skill and dedication, but genuine heart to every role, from the front lines of service delivery to the behind-the-scenes operations that keep us strong.

It also reflects our ongoing commitment to building a workplace culture grounded in trust, inclusion, and shared leadership. Whether it's supporting professional growth, creating space for honest conversations, or celebrating one another's wins, we know that culture isn't just a value - it's a daily practice.

As we continue to grow and evolve across the Tri-State region, this recognition motivates us to keep investing in what matters most: our people. Because when our team thrives, so do the children, adults, and families we serve.





# 2024 Employee Recognition Awards



Each year, NAFI recognizes and celebrates employees for the outstanding work they do in providing the highest level of innovative human and social services to individuals and families. The awards are announced by Lynn Bishop, Executive Director.

## Rookie of the Year:

The Rookie of the Year award is presented to someone who has worked for the agency for less than one year but has already made a notable mark on their program, having shown great enthusiasm for their job and commitment to professional growth.

**Wilmary Rios, NAFI Connecticut:** Wilmary joined NAFI CT just a year ago and has already made an incredible impact. She stepped into a complex project with confidence and completely transformed our insurance billing processes. With a “can-do” attitude and an infectious sense of humor, Wilmary brings positivity to the Hartford office every day. She’s resourceful, always eager to help, and has eased the burden on program staff through her efforts. Wilmary’s dedication, energy, and problem-solving skills make her a standout addition to the NAFI family.

**Tyler Russo, NAFI Rhode Island:** Since joining Oakland Beach in May 2024, Tyler has brought a calm, nurturing presence to his work as a Youth Counselor. He quickly built strong bonds with both youth and colleagues, earning admiration through his humility, consistency, and quiet leadership. Tyler lives the program’s mission daily by showing up early, leading by example, and treating everyone with deep respect. His integrity, patience, and ability to connect meaningfully with youth make him an invaluable part of the team.

# 2024 Employee Recognition Awards

## Award of Excellence:

**The Award of Excellence is presented to someone who serves as an example of superior performance in their agency, having made significant accomplishments during the year. Recipients are recognized for exemplary leadership, innovation, or initiative.**

**Roberto Marquez, NAFI Connecticut:** Roberto brings authenticity, reliability, and heart to everything he does. Over his five years with the agency, he has grown through three roles, always stepping up without hesitation. Whether transporting clients, picking up donations, fixing lightbulbs, or shoveling snow, Roberto goes above and beyond, often behind the scenes. He's embraced new trainings and responsibilities while keeping strong relationships with families and teammates. His dedication, humor, and work ethic make him truly deserving of this year's Award of Excellence.

**Mindy Baller, NAFI Connecticut** Mindy has been with NAFI for over 16 years, serving in numerous leadership roles during this time. Always a dedicated team player, she inspires her team to embrace a shared vision. As a leader of the agency's MST-EA program, she tackled numerous COVID-related vacancies, working diligently to fill them and restore the team to full capacity. When the contract was unexpectedly not renewed, Mindy navigated this challenge with grace, supporting her team while managing complex tasks and program closure. We deeply appreciate her commitment and proudly present her with this Award of Excellence.

**Brenda Melendez, NAFI Connecticut:** Brenda joined NAFI CT six years ago at the Milton group home, quickly proving her dedication to individualized care, whether through outings, diet plans, or simply sharing moments with clients. When the IS program needed support, Brenda stepped up, role modeling teachable moments during visits. During COVID, she adapted by providing care outdoors, virtually, or by phone, supporting multiple individuals through uncertain times. Recently, Brenda played a vital role advocating for a client's medical needs, helping prevent a life-threatening situation. NAFI CT and those we serve are lucky to have her grit, knowledge, and compassion.

**Elise Jarvis, NAFI Rhode Island:** The foundation of excellence is built on the quality of your actions and the integrity of your intent – qualities that define Elise Jarvis. Elise is a vital part of the NAFI Rhode Island team, consistently going above and beyond. Whether stepping up to lead a training last-minute or supporting a peer, she lives our values. She not only excels in her role but uplifts those around her, showing passion and initiative. Over the past few months, she's played a key role in launching a new program while maintaining her regular duties. Reliable, collaborative, and committed, Elise continues to strengthen connections across the agency. Congratulations, Elise!

**John Almeida, NAFI Rhode Island:** Since joining NAFI in spring 2023, John has shown unwavering commitment to growth and supporting the youth in our care. His positive energy, respectful presence, and willingness to listen uplift every room. He's improved in crisis management and stepped up to support programs like Oakland Beach and Main Street. Whether covering shifts or volunteering at events like Run 4 Kidz, John always leads with initiative and heart. We are grateful for his dedication to Ridge Street and proud to honor him with this well-deserved award.

**Haydee Carrasquillo, NAFI New York:** Haydee has been with NAFI NY for nearly three years and has made meaningful contributions across multiple programs in the region. Though she entered with limited experience in community-based services, she quickly adapted, applying her strengths in a way that became a hallmark of her work with families. Haydee consistently demonstrates the patience and commitment needed to support lasting change, and she has elevated this by fostering peer support and family engagement that positively impacted every family served. She frequently goes beyond her traditional role to meet families where they are and is always thinking creatively about interventions and ways to stay involved in their progress. County caseworkers have recognized her for her insight, dedication, and the praise she's received from families she's supported.

**Liliana Conroy, NAFI New York:** Lily has made a profound impact in a short time with Westchester County Enhanced Family Wraparound. New to community-based services, she brought passion, curiosity, and a drive to grow from day one, quickly becoming a valued member of the team. Her enthusiasm is contagious, and her commitment shines through in her willingness to support other programs, especially PLL. Within her first year, she successfully launched respite programming and is often seen leading events with her "little ducklings" in tow. Lily's work has been praised by stakeholders for its quality and collaboration.



# 2024 Employee Recognition Awards

## DEI&B Champion:

The DEI&B Champion Award is presented to a NAFI employee who is actively working toward achieving a welcoming, supportive, and inclusive environment. It is intended to celebrate those who embrace the values of diversity, equity, inclusion, and belonging and recognize how those values help advance the mission of NAFI.

**Nayare Rivera, NAFI Connecticut:** A DEI&B champion works to reduce bias, promote inclusion, and raise awareness of oppression and inequality. This year's honoree, Nayare Rivera of the "amazing UC program," has exemplified these values since joining NAFI nearly two years ago. From day one, Nayare has shown unwavering passion for Diversity, Equity, Inclusion, and Belonging, creating a program culture that celebrates diversity through music, food, and education. She leads events for Black History Month, Women's Day, Mental Health Awareness, and more, ensuring the program fully participates in DEI&B efforts. We're proud to honor Nayare as the 2024 DEI&B Champion!

## Executive Director's Choice:

Each year, the agency's Executive Director selects one individual to receive this distinguished award. It recognizes an individual who has made a significant impact on the organization based both on performance of job responsibilities, as well as contributions to the overall mission, goals, and values of NAFI.

**Melissa Petrone, NAFI Connecticut:** For 30 years, Melissa has been a pillar of NAFI CT- starting in Outreach & Tracking and evolving into a leader of several teams, programs, and departments. A true go-getter, Melissa never backs down from a challenge and has become a versatile and indispensable force across the Tri-State. She brings a wealth knowledge and resources to every project and person she supports and is a fierce advocate for those in our care. Known for her integrity, humor, and well-timed office pranks, Melissa leads with heart, resilience, and grace. We are so lucky to have her.





# Because of You

## Board of Directors:

Andy Quinn, *Chairman*

Hildy Paris, *Treasurer*

Kim Opperman, *Secretary*

William Benjamin, *Director*

Jessica Grant, *Director*

John Beningi, *Director*

Brittany Goss, *Director*

David Klapatch, *Director*

Kahli Mercik, *Director*

### Thirty-Three Years of Service

Susan Reed

### Thirty-One Years of Service

Lynn Bishop

### Thirty Years of Service

John H. Basiliere Jr.

Karen A. Lombardi Cox

### Twenty-Nine Years of Service

Amy R. Lefebvre

Melissa A. Petrone

### Twenty-Eight Years of Service

Heather M. Kalin

Dawn M. Sparadeo

Andy Torres

### Twenty-Seven Years of Service

Cynthia Livsey

### Twenty-Six Years of Service

Matt Burns

Stephanie E. Calise

### Twenty-Four Years of Service

Terri M. Fainer

Jacob P. Irwin

Anne Marie Lema

Suzanne L. Murtagh

### Twenty-One Years of Service

Melissa A. Niver

Hillary F. DePina

Antonio Vazquez

### Twenty Years of Service

Sherry A. Hicks

Jessica E. Marcil

### Seventeen Years of Service

Jessica L. Lamkin

Mayowa Ogundare

### Sixteen Years of Service

Melinda S. Baller

Diane B. Thompson

### Fifteen Years of Service

David J. Forget

Ashley M. Walker

### Fourteen Years of Service

Lisette Ibraimov

Pontien B. Mocket

Clifton S. Roberts

Mai N. Vang

### Thirteen Years of Service

Tracy J. Rave

Kerel R. Tiggett

Maria Do Carmo

Jessica Clow

### Twelve Years of Service

Thomas A. Aitkens

Heather M. Dattel

Kevin C. McLaughlin

### Eleven Years of Service

Erica L. Basilio

Kristen E. Devany

Kristal L. Glaude

Amy M. Lakin

Alison B. Rodino

Matesha Davis

### Ten Years of Service

Tyra Brooks

Othilia Davis

Timothy B. Goldberg

Jonja A. Russo

Laura A. Tuscani

Abigail E. Okarmus

### Nine Years of Service

Stacey M. Shaia

### Eight Years of Service

Gina Santoro

Telicia Townsend

Catherine B. Pfahl

### Seven Years of Service

Celine E. Baker

Arthur L. Hamilton

Elise N. Jarvis

Avina Johnson-Smith

Julie Kolakowski

Derek LeDoux

Brian Siecienski

Emily Tyson

### Six Years of Service

Kendra Andrews

Kathleen Eldredge

Antoinette M. Fearon-Eugene

Rachelle Franco

Martin A. Jones Jr.

Joshua McGaw

Brenda Melendez

Kathleen Ohara-Ferrari

Tracey L. Pearson

# Because of You

## Five Years of Service

Damani Brandon  
Ana M. Depina  
Robert L. Garrett  
Edward Hughes  
Luetta T. Marshall  
Maggie Orellana  
Edward Ramos  
Solinez Torres

## Four Years of Service

Sherri L. Cox  
Kayla Dos Santos  
Tyler M. Evans  
Dakota Rockwell  
Jamie Polityka  
Marinelly Ventura

## Three Years of Service

Donald J. Adao-Antonio  
Karl Anderson  
Milka C. Aquino  
Julita Becolli  
Christina Bryant  
Amanda Cervone  
Paul B. Crook  
Myra Duhaime  
Donovan C. Edwards  
Diane Fazzina  
Stephanie C. Huancas  
Marlen Peguero  
Michelle M. Sarofin  
Liana Scollans  
Charles A. Sherwood Jr.  
Wafa Simpore  
Danielle M. Soule  
Allison Towers  
Gabriella M. Zone

## Two Years of Service

Michael V. Bartelli  
Jolly Black  
Michelle Blake  
Andrea Bryant  
Haydee Carrasquillo  
Kristen M. Clark

Monica Claros White  
William Congdon III  
Thamara Cruz  
Ana Carmen DeMatteis  
Maria Guerrera  
Anna H. Horlbogen  
Michelle Link  
Mel-Liaky Lovett  
Alberto Madera Jr.  
Janine Martins  
Kyle McCurdy  
Kelsie J. McGinity  
Amanda Nunez  
Jocelyn R. Pardi  
Isabel M. Pellot  
Jaime Perez  
Sawpaka Phothisen  
Nicole St. Pierre  
Craig Schmitt  
Carolyn Tejera  
Elliot Tellado  
Patrice Theano  
Paula M. Torres  
Diana Vang  
Alitha Krowlikowski

## One Year of Service

John Almeida III  
Diego Alvarez  
Walter Asbury  
Katherine Bonilla  
Kaymoni Bradford  
Rhashita Brown  
Njaia Bryant  
Susanna Burkhard  
Joshua J. Callaghan  
Daria Cerce  
Giovanni Ciarlo  
Liliana Conroy  
Mariah P. Conte  
Rhina I. Cruz  
Laury C. Cruz Medina  
Oscar D. Cuebas Jr.  
Casey Cullinane  
Deniel Dillon  
Emma Duffney

Patria Echavarria  
Kurt L. Feinberg  
Tatiana Gonzalez  
Robert Harris  
Cesar Herrera  
Riley Laird  
Marisa Landry  
Samantha Legere  
Kassandra Martinez  
Greysen Martorony  
Roberto Marquez  
Shaquita S. McClam  
Katelyn R. Michaud  
Shivani Mullahoo  
Melanie Muzzulin  
Erica Pagan  
Corina Parkmond  
Sarah Perez Sr.  
Mirian A. Polanco Baret  
Ross A. Preston Sr.  
Jessica Ramirez  
Margia Ramirez  
Rick A. Ramos  
Wilmary Rios  
Nayare L. Rivera  
Stephanie D. Rodriguez  
Crystal A. Rodriguez  
Katherine Rodriguez  
Alanzo A. Rolon  
Seleena Rosado  
Maribel Rosario  
Daianira Ruiz-Arroyo  
Janavellys Russi  
Jacqueline Santos  
Jennifer Shammas  
Ebonie K. Silvia  
Athena A. Skirianos  
Lilliam Soto  
Aireece Terry  
Renee D. Vargas  
Rasheed Wande  
Pilar M. Weingart  
Russell J. White  
Nicole Wiggins  
Jada Williams  
Diana Arango-Dolin



# Because of You

## Less Than One Year of Service

Amadelys Afanador  
 Brittany Afanador  
 Christine Almonord  
 Rebecca Angeloff  
 Damariz Arias Cordero  
 Alexander R. Astorino  
 Josyd Aviles Rivera  
 Adam Axelrad  
 Rocky Baker  
 Louis T. Berry Jr.  
 Jaden Bjaelker  
 Jennah F. Bolton  
 Belle Bowen  
 Sidney Butler  
 Chelsea Calcagni  
 Victoria Cronin  
 Marissa Davis  
 Carlos S. De Sousa  
 Emily DeCrescenzo  
 Michael Dejesus  
 Johanna L. Echevarria  
 Elizabeth Egusquiza Turriate  
 Monica Egusquiza  
 Christina M. Emons  
 Haley Ford  
 Keavia Foster  
 Patrick J. Ginter  
 Alyssa Gomes-Normil  
 Kristina A. Gomez  
 Ariana Goordhin  
 Joshua C. Granton  
 Laura X. Gualtero  
 Michael Hampson  
 Quinn D. Harlan  
 Daysha Hicks  
 Geoconda Huse  
 Corey Isom  
 Kayla Izbicki  
 Stanley K. Johnson  
 Klowon Julu  
 Sophia Kaczmarzyk  
 Melissa Kelley  
 Lauren Kelly  
 Diane Kennedy  
 Janet M. Kumpf  
 Megan Lamoureux

Sylvia M. Lawrence  
 Kevonna Letourneau  
 Cristian Lones  
 Delilah Lopez  
 Terence D. Lott  
 Monique Mann  
 Shannon Mann  
 Luckens Mathelier  
 Luis J. Matos  
 Caroline Mignacca  
 Shamyla Milner  
 Estefania Naut  
 Jocelyn Orellana  
 Araceli Patinha  
 Janell C. Penn  
 Maria V. Perez  
 Mary E. Perry  
 Franchesca Ramirez  
 Pamela Ramirez  
 Armando Rivera  
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 Tanyce Rivers  
 Morgan A. Robichaud  
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 Tyler Russo  
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 Christopher Sanford  
 Jovan Santiago  
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 Caitlin C. Sontag  
 Olivia Spielman  
 Emily K. Tartsinis  
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